

**IALA STAR AWARDS**  
**Nomination**  
**PROPERTY OF THE YEAR**  
**Clover Ridge Place**  
**Maquoketa, Iowa**  
**Lynn Popp, Manager**

Clover Ridge Place in Maquoketa has been in operation since May 4, 2000 with 39 apartments with a specialized memory care program. Lynne Popp, the current manager began as the social worker in October 2001, and became the manager in October, 2004.

What makes Clover Ridge different from other assisted livings are not the amenities, the furnishings, or the physical building. It's what happens when you enter the doors! The people make the difference in every way!

Clover Ridge is a "family" oriented community, from the residents, their families, to the staff and their families. Clover Ridge is a constant presence in the community of Maquoketa, and Maquoketa is very devoted to Clover Ridge.

You can see the residents and staff participating in community events year round, including the large Volunteer Appreciation Dinner each February with over 100 guests in attendance, family nights every month with dinner and music, Thanksgiving and Christmas dinners and the housewarming parties for all their new residents each month with friends and family. Clover Ridge recently participated in Maquoketa Days, which featured a King and Queen crowned at Clover Ridge who rode in the parade downtown, followed by a picnic in the park. Many people from Maquoketa joined the group from Clover Ridge at the picnic site to reminisce. Residents also enjoyed a riverboat cruise on the Mississippi with many staff and family enjoying a great day together.

But the day to day lives of the residents and staff are the heart of Clover Ridge. In recent employee surveys conducted responses included "I love working here, residents and staff are all caring. It feels like a big family." Another employee wrote "Everyone works as a team. My bosses are very willing to help with whatever we need. They are willing to listen to our ideas."

When staff was asked what they liked best about their jobs, responses included "I love working with the residents, and to know that they're happy and being cared for is all I ask for." Other responses included "Helping an Alzheimer's resident find a memory to make them smile," and "Helping the residents, treating them the way I would want my parents to be treated."

This is all a result of the consistent and constant leadership of Clover Ridge's Manager, Lynne Popp. Lynne's core philosophy is to make Clover Ridge home. Many of the residents' doors have wreaths of flowers, John Deere Tractor pictures and photos of the family farm. Each resident is unique and treated as an individual. And each staff member can tell you a story about every one of their residents. They know their families, their history and what is special to each of them.

Lynne also firmly believes by working together to provide the best living atmosphere, they can accomplish the goal of Clover Ridge being their “last” home. Although this may not be the case for everyone, Lynne and her team have developed an excellent working collaboration with their local hospice in Maquoketa, and have been able to provide loving care to many of their long time residents during their end of life. This has been a labor of love, and has evolved into a mutual respect by both providers of the care given to each and every one of their residents. Hospice provides monthly massage therapy for all staff at Clover Ridge in appreciation for the loving care they provide each and every resident. The comments from the Hospice providers have been overwhelmingly positive. One nurse stated “she has never worked with such a caring group of people, ever!”

Of course Lynne leads this philosophy, but her staff is completely on board! They strive to make each and every day a special day in their residents’ lives.

In a recent resident survey, 100% of the residents who responded to the survey stated they would recommend Clover Ridge. One resident survey summed up the results of Lynne and her team’s effort when she stated, “I think Clover Ridge is about as perfect any place can be. I love it here. It really feels like home here.”



**2009 OUTSTANDING  
COMMUNITY PROPERTY  
OF THE YEAR**

**Presented to**

**Clover Ridge Place  
Maquoketa**

**Exemplifying the Service and Spirit  
of the**



**Iowa Assisted  
Living Association**